

Additional **VoIP** Charges

411 Service

This includes Directory Assistance, Operator Assistance, & Information.
Cost is \$1/instance.

Toll Free Number service:

\$20 setup per Toll-Free number (includes any Line Number Port charges)
\$1.95/month per number
\$0.059/minute*

*Alaska, Hawaii, Puerto Rico, Virgin Islands, Guam and Canada: \$0.30/minute
*CNMI (Commonwealth of the Northern Mariana Islands): \$0.67/minute

Long Distance:

Domestic Long Distance is included.
International rates can be found at surering.com/rates

Payphone surcharge:

\$.50 per call

Taxes and Surcharges:

FAC – Federal Access Charge - This charge covers the costs of the local phone network. The FCC sets the maximum allowable Federal Subscriber Line Charge. This is not a government charge or tax and it does not end up in the U.S. treasury. The cost is \$2 per service and is applicable to select service types that include, but are not limited to, any service that provides the ability to initiate a phone call.

VoIP 911 Access Surcharge – This charge covers the costs to provide E911 services to customers using the VoIP service. This is not a government charge or tax and it does not end up in the U.S. treasury. The cost is \$1.75 and is applicable to all services that include a 10-digit phone number.

City of Fort Collins Sales Tax – 3% City Sales Tax will be charged on selected services that are billed to an address within the city limits of Fort Collins. Services include, but are not limited to, any service that can initiate a phone call.

Directory Assistance - \$1.00/call
Collect Calls - \$6.00/call
Person to Person Calls - \$4.50/call
Operator Assisted Dialing - \$1.25/call

